

Available Position: Casino Host

Hiring Department: Players Development

Duties of Position:

Develop and sustain great relationship with VIP guests; Introduce new VIP guests to the casino property; Enroll new potential VIP level guests into the Players Club database; Use effective and efficient customer service skills; Maintain players accounts with special attention to detail; Make prudent decisions, within department guideline, regarding complimentary services; Handle room reservations for players in an appropriate and professional manner; Arrange special services for qualified guests; Assist with and host special events and tournaments; Must use highly effective verbal, written telemarketing and communications when dealing with new and assigned players.

Qualifications: Must have the ability to obtain a Work Permit issued by the MS Gaming Commission; knowledge of principles and processes for providing customer service; must have previous knowledge of casino industry or players development; must be able to work flexible hours.